

# Choices Volunteers



## **You have accessed a Restricted Page Intended for CHOICES Counselors Only !**

Welcome to the CHOICES Counselor's Page. The page contains documents that will assist you in your role as a CHOICES counselor. If you have information that you would like added to the page, please communicate with [Sharon Gesek](#). Access to this page is strictly for CHOICES Certified Counselors. **Please DO NOT share the password with others.**

### **General Medicare Information:**

- [Eligibility Quick Guide 2018](#) (updated 06/20/18)
- [Quick Guide Supplement 2018](#) (updated 01/17/18)
- [Medicare & You 2018](#) (updated 09/27/17)
- [Husky Income Chart, July 2018](#) (added 06/20/18)
- [Medicare Electronic Medicare Summary Notices](#) (added 02/28/18)
- [Medicare Publications](#) (added 02/28/18)
- [Bundled Payment for Care Improvement](#) (added 03/03/16)
- [Health Savings Accounts + Medicare](#) (added 03/24/16)
- [Application for Enrollment in Medicare Part B \(English\)](#) (reviewed 01/28/16)
- [Application for Enrollment in Medicare Part B \(Spanish\)](#) (reviewed 01/28/16)

- [\*\*Inpatient or Outpatient?\*\*](#) (reviewed 01/28/16)
- [\*\*New CT Law - “Observation Status” 10/1/14\*\*](#) (reviewed 01/28/16)
- [\*\*Self Help Packet for Medicare Observation Status\*\*](#) (reviewed 01/28/16)
- [\*\*Physician Compare\*\*](#) (reviewed 01/28/16)
- [\*\*Hospital Compare\*\*](#) (reviewed 01/28/16)
- [\*\*Nursing Home Compare\*\*](#) (reviewed 01/28/16)
- [\*\*Medicare Costs in 2018\*\*](#) (reviewed 01/31/18)
- [\*\*Understanding Medicare Enrollment Periods\*\*](#) (reviewed 01/28/16)
- [\*\*Key Enrollment Periods for Medicare\*\*](#) (reviewed 01/28/16)
- [\*\*Medicare Premiums: Rules for Higher-Income Beneficiaries\*\*](#) (reviewed 01/28/16)
- [\*\*Agent/Broker Dos+Dont\*\*](#) (reviewed 01/28/16)
- [\*\*Your Discharge Planning Checklist\*\*](#) (reviewed 01/28/16)
- [\*\*Your Guide to Medicare’s Preventive Services\*\*](#) (reviewed 04/12/17)
- [\*\*Guide to Consumer Mailings \(CMS, SS & Plans\)\*\*](#) (reviewed 01/28/16)

## **Medicare Part C & D**



- [\*\*Re-Determination of Part D Low-Income Subsidy Eligibility for 2017\*\*](#) (added 08/11/16)
- [\*\*2018 Part D Benchmark Plans\*\*](#) (reviewed 10/11/17)
- [\*\*Part D Prescription Form \(PIF\)\*\*](#) (reviewed 01/28/16)
- [\*\*Choices Client Name & Contact Information\*\*](#) (updated 10/25/17)
- [\*\*Choices Reporting Log\*\*](#) (reviewed 01/28/16)
- [\*\*Extra Help and Paying the Right Amount\*\*](#) (reviewed 01/31/18)
- [\*\*Medicare’s Limited Income Net Program\*\*](#) (updated 01/31/18)
- [\*\*LINET-60 Day Maximum Days Supply\*\*](#) (added 01/31/18)
- [\*\*Drug Coverage Part D vs Part B\*\*](#) (reviewed 01/31/18)
- [\*\*Fairfield County Landscape of 2018 Medicare Plans\*\*](#) (updated

11/01/17)

- [Fairfield County 2018 Medicare Advantage Plans](#) (updated 11/01/17)
- [Guide to Choosing a Medicare Prescription Drug Plan](#) (updated 10/26/16)
- [Part D 2018 Standard Plan Cost Sharing](#) (updated 01/31/18)
- [Eligibility & Premium Calculator](#) (reviewed 01/28/16)
- [Conversion Equivalents](#) (reviewed 01/28/16)
- [Late Enrollment Penalty Guide](#) (reviewed 01/28/16)
- [Trouble Shooting Plan Finder Problems - Instructions](#) (updated 11/22/17)
- [Trouble Shooting Plan Finder Problems - Form](#) (updated 11/22/17)
- [SHIP/Plan Finder Complaint Protocol](#) (added 11/22/17)
- [STARS Beneficiary Contact Form](#) (added 05/02/18)

## **Medicare Savings Program Information**

- [MSP Application \(English\)](#) (updated 12/07/16)
- [MSP Application \(Spanish\)](#) (updated 12/07/16)
- [MSP Brochure \(English\)](#) (updated 04/11/18)
- [MSP Frequently Asked Questions](#) (reviewed 01/28/16)
- [MSP Application/Redetermination Pre-fillable form](#) (reviewed 01/28/16)
- [Medicare Savings Program Presentation](#) (reviewed 01/28/16)  
Available for Counselor's Use

## **Medigap Information**

- [Medigap Fact Sheet](#) (reviewed 01/28/16)
- [Medigap Rates\(English\)](#) (updated 05/08/18)
- [Medigap Rates\(Spanish\)](#) (updated 05/04/18)
- [Medigap Rates\(French\)](#) (updated 05/04/18)
- [Approved Medicare Supplement Policies](#) (updated 04/02/18)

## **DMEPOS and Diabetic Suppliers**

- [\*\*Requirements for Initial Orders of Home Health Services and Certain DME.\*\*](#) (added 08/09/17)
- [\*\*DMEPOS Frequently Asked Questions\*\*](#) (reviewed 01/28/16)
- [\*\*Diabetic Mail Order Fact Sheet\*\*](#) (reviewed 01/28/16)
- [\*\*DMEPOS Competitive Bidding Program\*\*](#) (reviewed 01/28/16)
- [\*\*DMEPOS Supplier Directory\*\*](#) (reviewed 01/28/16)

## **Access Health CT**

- [\*\*Access Health CT\*\*](#) (reviewed 01/28/16)
- [\*\*Turning 65 while on Access Health\*\*](#) (reviewed 01/28/16)

## **DSS Information**

- [\*\*ConneCT Website\*\*](#) (reviewed 01/28/16)
- [\*\*DSS Health Care Programs\*\*](#) (reviewed 01/28/16)
- [\*\*DSS Problem Cases Referral Sheet\*\*](#) (reviewed 01/28/16)
- [\*\*DSS Renewing Your Benefits\*\*](#) (reviewed 01/28/16)
- [\*\*FastLink Cover Sheet\*\*](#) (updated 11/15/16)
- [\*\*DSS Forms \(SNAP, Community Medical, Cash Assistance\)\*\*](#) (reviewed 01/28/16)
- [\*\*2-1-1's EBT Card Replacement Service\*\*](#) (reviewed 01/28/16)
- [\*\*Title 19 Application Verification Checklist\*\*](#) (reviewed 01/28/16)
- [\*\*Provider Directory for Husky or Charter Oak\*\*](#) (reviewed 01/28/16)
- [\*\*Husky Health Contact List\*\*](#) (reviewed 10/26/16)

## **Long Term Care Information**

- [\*\*LTC Publications\*\*](#) (reviewed 01/28/16)
- [\*\*LTC Phone List\*\*](#) (reviewed 01/28/16)

## **Senior Medicare Patrol (SMP)**

- [\*\*SMP Minute 12/2016 - Who Pays First Medicare or Other Insurance\*\*](#) (added 12/07/16)
- [\*\*SMP Minute 11/2016 - Medigap Insurance\*\*](#) (added 11/23/16)
- [\*\*Balance Billing Protections Cover Most Duals\*\*](#) (reviewed 01/28/16)
- [\*\*Scam Alert from State Department on Aging\*\*](#) (reviewed 01/28/16)
- [\*\*Special Committee on Aging Fraud Hotline\*\*](#) (reviewed 01/28/16)
- [\*\*BBB Joins Fight Against Elderly Abuse\*\*](#) (reviewed 01/28/16)
- [\*\*How to Protect Seniors from Health Insurance Scams\*\*](#) (reviewed 01/28/16)

## **General Information**

- [\*\*Federal Poverty Level 2018\*\*](#) (updated 01/31/18)
- [\*\*ShipTalk: Reporting Your Work as a Counselor\*\*](#) (reviewed 01/28/16)
- [\*\*Media Activity Form Pre-fillable form\*\*](#) (reviewed 01/28/16)
- [\*\*Important Telephone Numbers\*\*](#) (reviewed 01/28/16)
- [\*\*Assistive Technology Loan Program\*\*](#) (reviewed 01/28/16)
- [\*\*Guide to Consumer Mailings from CMS and SS\*\*](#) (reviewed 01/28/16)
- [\*\*Programs That Help People\*\*](#) by CAHS and CT Light & Power (reviewed 01/28/16)
- [\*\*my Social Security \(Manage your benefits\)\*\*](#) (reviewed 01/28/16)
- [\*\*Social Security Information \(PDF & Audio\)\*\*](#) (reviewed 01/28/16)

## **Training Information**

- [\*\*Medicare Part D Appeals and the Part D Late Enrollment Penalty Webinar 2-8-18.\*\*](#) (added 02/14/18)
- [\*\*Volunteer Risk and Program Management \(VRPM\) Policy Manual.\*\*](#) (added 01/03/18)
- [\*\*Volunteer Risk and Program Management \(VRPM\) Handbook.\*\*](#) (added 01/03/18)

- [Understanding the Veterans Home and Community Based Services, May 2016](#) (updated 05/18/16)
- [Medicare Savings Program, June 2015](#) (reviewed 01/28/16)
- [Choices Training October 2015](#) (reviewed 01/28/16)
- [CMS National Training Program](#) (reviewed 01/28/16)
- [CHCPE & New Online Referral Process](#) (reviewed 01/28/16)
- [Home & Community Based Services \(HCBS\)](#) (reviewed 01/28/16)

## Useful Websites and Resources

- [Center for Medicare Advocacy](#)
- [ConneCT](#)
- [Access Health CT](#)
- [Medicare](#)

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[Social Security](#)

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