

Choices Volunteers



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Welcome to the CHOICES Counselor's Page. The page contains documents that will assist you in your role as a CHOICES counselor. If you have information that you would like added to the page, please communicate with [Sharon Gesek](#). Access to this page is strictly for CHOICES Certified Counselors. **Please DO NOT share the password with others.**

General Medicare Information:

- [Eligibility Quick Guide 2018](#) (updated 10/17/18)
- [Quick Guide Supplement 2018](#) (updated 10/17/18)
- [Medicare & You 2018](#) (updated 09/27/17)
- [Husky Income Chart, July 2018](#) (added 06/20/18)
- [Medicare Electronic Medicare Summary Notices](#) (added 02/28/18)
- [Medicare Publications](#) (added 02/28/18)
- [Bundled Payment for Care Improvement](#) (added 03/03/16)
- [Health Savings Accounts + Medicare](#) (added 03/24/16)
- [Application for Enrollment in Medicare Part B \(English\)](#) (reviewed 01/28/16)
- [Application for Enrollment in Medicare Part B \(Spanish\)](#) (reviewed 01/28/16)

- [**Inpatient or Outpatient?**](#) (reviewed 01/28/16)
- [**New CT Law - “Observation Status” 10/1/14**](#) (reviewed 01/28/16)
- [**Self Help Packet for Medicare Observation Status**](#) (reviewed 01/28/16)
- [**Physician Compare**](#) (reviewed 01/28/16)
- [**Hospital Compare**](#) (reviewed 01/28/16)
- [**Nursing Home Compare**](#) (reviewed 01/28/16)
- [**Medicare Costs in 2018**](#) (reviewed 01/31/18)
- [**Understanding Medicare Enrollment Periods**](#) (updated 11/15/18)
- [**Key Enrollment Periods for Medicare**](#) (reviewed 01/28/16)
- [**Medicare Premiums: Rules for Higher-Income Beneficiaries**](#) (reviewed 01/28/16)
- [**Agent/Broker Dos+Dont**](#) (reviewed 01/28/16)
- [**Your Discharge Planning Checklist**](#) (reviewed 01/28/16)
- [**Your Guide to Medicare’s Preventive Services**](#) (reviewed 04/12/17)
- [**Guide to Consumer Mailings \(CMS, SS & Plans\)**](#) (reviewed 01/28/16)

Medicare Part C & D



- [**Re-Determination of Part D Low-Income Subsidy Eligibility for 2017**](#) (added 08/11/16)
- [**2018 Part D Benchmark Plans**](#) (reviewed 10/11/17)
- [**Part D Prescription Form \(PIF\)**](#) (reviewed 01/28/16)
- [**Choices Client Name & Contact Information**](#) (updated 10/25/17)
- [**Choices Reporting Log**](#) (reviewed 01/28/16)
- [**Extra Help and Paying the Right Amount**](#) (reviewed 01/31/18)
- [**Medicare’s Limited Income Net Program**](#) (updated 01/31/18)
- [**LINET-60 Day Maximum Days Supply**](#) (added 01/31/18)
- [**Drug Coverage Part D vs Part B**](#) (reviewed 01/31/18)
- [**Fairfield County Landscape of 2019 Part D Plans**](#) (updated

- 10/24/18)
- [Fairfield County 2019 Medicare Advantage Plans](#) (updated 10/24/18)
 - [Guide to Choosing a Medicare Prescription Drug Plan](#) (updated 10/17/18)
 - [Part D 2018 Standard Plan Cost Sharing](#) (updated 01/31/18)
 - [Eligibility & Premium Calculator](#) (reviewed 01/28/16)
 - [Conversion Equivalents](#) (reviewed 01/28/16)
 - [Late Enrollment Penalty Guide](#) (reviewed 01/28/16)
 - [Trouble Shooting Plan Finder Problems - Instructions](#) (updated 11/15/18)
 - [Trouble Shooting Plan Finder Problems - Form](#) (updated 11/15/18)
 - [SHIP/Plan Finder Complaint Protocol](#) (added 11/22/17)
 - [STARS Beneficiary Contact Form](#) (updated 10/17/18)
 - [STARS Beneficiary Contact Form Definitions](#) (added 07/25/18)

Medicare Savings Program Information

- [MSP Application \(English\)](#) (updated 12/07/16)
- [MSP Application \(Spanish\)](#) (updated 12/07/16)
- [MSP Brochure \(English\)](#) (updated 11/15/18)
- [MSP Brochure \(Spanish\)](#) (updated 11/15/18)
- [MSP Frequently Asked Questions](#) (reviewed 01/28/16)
- [MSP Application/Redetermination Pre-fillable form](#) (reviewed 01/28/16)
- [Medicare Savings Program Presentation](#) (reviewed 01/28/16)
Available for Counselor's Use

Medigap Information

- [Medigap Fact Sheet](#) (reviewed 01/28/16)
- [Medigap Rates\(English\)](#) (updated 11/02/18)
- [Medigap Rates\(Spanish\)](#) (updated 11/02/18)
- [Medigap Rates\(French\)](#) (updated 11/02/18)
- [Approved Medicare Supplement Policies](#) (updated 04/02/18)

DMEPOS and Diabetic Suppliers

- [**Requirements for Initial Orders of Home Health Services and Certain DME.**](#) (added 08/09/17)
- [**DMEPOS Frequently Asked Questions**](#) (reviewed 01/28/16)
- [**Diabetic Mail Order Fact Sheet**](#) (reviewed 01/28/16)
- [**DMEPOS Competitive Bidding Program**](#) (reviewed 01/28/16)
- [**DMEPOS Supplier Directory**](#) (reviewed 01/28/16)

Access Health CT

- [**Access Health CT**](#) (reviewed 01/28/16)
- [**Turning 65 while on Access Health**](#) (reviewed 01/28/16)

DSS Information

- [**ConneCT Website**](#) (reviewed 01/28/16)
- [**DSS Health Care Programs**](#) (reviewed 01/28/16)
- [**DSS Problem Cases Referral Sheet**](#) (reviewed 01/28/16)
- [**DSS Renewing Your Benefits**](#) (reviewed 01/28/16)
- [**FastLink Cover Sheet**](#) (updated 11/15/16)
- [**DSS Forms \(SNAP, Community Medical, Cash Assistance\)**](#) (reviewed 01/28/16)
- [**2-1-1's EBT Card Replacement Service**](#) (reviewed 01/28/16)
- [**Title 19 Application Verification Checklist**](#) (reviewed 01/28/16)
- [**Provider Directory for Husky or Charter Oak**](#) (reviewed 01/28/16)
- [**Husky Health Contact List**](#) (reviewed 10/26/16)

Long Term Care Information

- [**LTC Publications**](#) (reviewed 01/28/16)
- [**LTC Phone List**](#) (reviewed 01/28/16)

Senior Medicare Patrol (SMP)

- [**SMP Minute 12/2016 - Who Pays First Medicare or Other Insurance**](#) (added 12/07/16)
- [**SMP Minute 11/2016 - Medigap Insurance**](#) (added 11/23/16)
- [**Balance Billing Protections Cover Most Duals**](#) (reviewed 01/28/16)
- [**Scam Alert from State Department on Aging**](#) (reviewed 01/28/16)
- [**Special Committee on Aging Fraud Hotline**](#) (reviewed 01/28/16)
- [**BBB Joins Fight Against Elderly Abuse**](#) (reviewed 01/28/16)
- [**How to Protect Seniors from Health Insurance Scams**](#) (reviewed 01/28/16)

General Information

- [**Federal Poverty Level 2018**](#) (updated 01/31/18)
- [**ShipTalk: Reporting Your Work as a Counselor**](#) (reviewed 01/28/16)
- [**Important Telephone Numbers**](#) (reviewed 01/28/16)
- [**Assistive Technology Loan Program**](#) (reviewed 01/28/16)
- [**Guide to Consumer Mailings from CMS and SS**](#) (reviewed 01/28/16)
- [**Programs That Help People**](#) by CAHS and CT Light & Power (reviewed 01/28/16)
- [**my Social Security \(Manage your benefits\)**](#) (reviewed 01/28/16)
- [**Social Security Information \(PDF & Audio\)**](#) (reviewed 01/28/16)

Training Information

- [**Volunteer Risk and Program Management \(VRPM\) Policy Manual**](#). (added 01/03/18)
- [**Volunteer Risk and Program Management \(VRPM\) Handbook**](#). (added 01/03/18)
- [**Understanding the Veterans Home and Community Based**](#)

[Services, May 2016](#) (updated 05/18/16)

- [CMS National Training Program](#) (reviewed 01/28/16)
- [CHCPE & New Online Referral Process](#) (reviewed 01/28/16)
- [Home & Community Based Services \(HCBS\)](#) (reviewed 01/28/16)

Useful Websites and Resources

- [Center for Medicare Advocacy](#)
- [ConneCT](#)
- [Access Health CT](#)
- [Medicare](#)

- [Social Security](#)



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